

Roll No. .

# BCA-203(N)

## B. C. A. (Second Semester) EXAMINATION, May, 2018

(New Course)

Paper Third

### ORGANIZATIONAL BEHAVIOUR

Time : Three Hours ] [ Maximum Marks : 75

Note : Attempt questions from all Sections, as directed.

Inst. : The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.

#### Section—A

(Short Answer Type Questions)

Note : All questions are compulsory. Each question carries 3 marks.

1. Write short notes on the following :

- (A) Importance of Organisational Behaviour
- (B) Sources of stress
- (C) Theory X and Y
- (D) Locus of control
- (E) Concept of selective perception
- (F) Determinants of Job satisfaction
- (G) Collegial model of OB

(B-54) P. T. O.

- (H) Difference between formal and informal groups
- (I) Causes of employee grievances.

#### Section—B

(Long Answer Type Questions)

Note : Attempt any two questions. Each question carries 12 marks.

- 2. What are the contributing disciplines to the field of OB ? Enumerate their contribution to the field of OB.
- 3. What factors shape personality ? Discuss the 'Big Five Factor theory' of personality.
- 4. Discuss the concept of perception and explain its factors affecting it.
- 5. 'Motivation is the core of management.' Explain. Discuss any two motivation theories you are familiar with: <http://csjmuonline.com>

#### Section—C

(Long Answer Type Questions)

Note : Attempt any two questions. Each question carries 12 marks.

- 6. Differentiate between Eustress and Distress. Discuss strategies that can help employees to cope with stress.
- 7. Who is a charismatic leader ? Discuss the traits of your favourite leader.
- 8. How do traditional assumptions about organisational conflict differ from modern assumptions ? Which strategies can help resolve conflict in an organisation?
- 9. Describe the stages in group development. Explain factors that induce and sustain group cohesiveness.

BCA-203(N)

31C

http://csjmuonline.com

http://csjmuonline.com

http://csjmuonline.com

http://csjmuonline.com